



# INVESTOR DAY

# Forward Looking Statements and Non-GAAP Financial Measures



This presentation and the accompanying oral presentation (together, the “presentation”) contain forward-looking statements including, among other things, statements regarding our business, strategy, financial performance and outlook, customers, technology, market opportunity, products, growth, and our overall future prospects. The words “believe,” “may,” “will,” “estimate,” “continue,” “anticipate,” “intend,” “expect,” “seek,” “plan,” “project,” “target,” “looking ahead,” “look to,” “move into,” and similar expressions are intended to identify forward-looking statements. Forward-looking statements represent our current beliefs, estimates and assumptions only as of the date of this presentation and information contained in this presentation should not be relied upon as representing our estimates as of any subsequent date. These forward-looking statements are subject to risks, uncertainties, and assumptions. If the risks materialize or assumptions prove incorrect, actual results could differ materially from the results implied by these forward-looking statements. Risks include, but are not limited to: (i) our limited operating history, including in uncertain macroeconomic environments, (ii) our ability to sustain and manage our rapid growth, including following our recent restructuring, (iii) our ability to attract new customers and retain and sell additional features and services to our existing customers, (iv) inflationary conditions, economic uncertainty, recessionary risks, and exchange rate fluctuations, which have resulted and may continue to result in customer pullback in information technology spending, lengthening of sales cycles, reduced contract sizes, reduced consumption of Confluent Cloud or customer preference for open source alternatives, as well as the potential need for cost efficiency measures, (v) our ability to increase consumption of our offering, including by existing customers and through the acquisition of new customers, and successfully add new features and functionality to our offering, (vi) our ability to achieve profitability and improve margins annually, by our expected timelines or at all, (vii) our ability to operate our business and execute on our strategic initiatives following our recent restructuring, (viii) the estimated addressable market opportunity for our offering, including our Flink offering and stream processing, (ix) our ability to compete effectively in an increasingly competitive market, including achieving market acceptance over competitors and open source alternatives, (x) our ability to successfully execute our go-to-market strategy and initiatives and increase market awareness and acceptance of the benefits of our offering, including the total cost of ownership benefits of Confluent Cloud, (xi) our ability to attract and retain highly qualified personnel, which could be negatively impacted by our recent restructuring, (xii) breaches in our security measures or unauthorized access to our platform, our data, or our customers’ or other users’ personal data, (xiii) our reliance on third-party cloud-based infrastructure to host Confluent Cloud, and (xiv) general market, political, economic, and business conditions, including continuing impacts from the COVID-19 pandemic. These risks are not exhaustive. Further information on these and other risks that could affect Confluent’s results is included in our filings with the Securities and Exchange Commission (“SEC”), including our Quarterly Report on Form 10-Q for the quarter ended March 31, 2023, and our future reports that we may file from time to time with the SEC. Confluent assumes no obligation to, and does not currently intend to, update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law.

Certain financial measures we use in the presentation are expressed on a non-GAAP basis. We use these non-GAAP financial measures and other key metrics internally to facilitate analysis of our financial and business trends and for internal planning and forecasting purposes. We believe these non-GAAP financial measures, when taken collectively, may be helpful to investors because they provide consistency and comparability with past financial performance by excluding certain items that may not be indicative of our business, results of operations, or outlook. However, non-GAAP financial measures have limitations as an analytical tool and are presented for supplemental informational purposes only. They should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. A reconciliation between these GAAP and non-GAAP financial measures is included in the Appendix to this presentation.



# The Power of Our GTM Model



**Erica Schultz**  
President of Field Operations



# Capturing Our Massive Market Opportunity



Traditional data architecture is a **giant mess** of silos, point-to-point connections, and batch processes

>**150K** organizations have turned to Kafka for data streaming

~**4,690** are Confluent customers

Still in the **early innings** of tapping into the full potential of our TAM

# Confluent Is the Proven Leader for Data in Motion



**FINANCIAL SERVICES**



**TECHNOLOGY**



**COMMUNICATIONS & MEDIA**



**MANUFACTURING**



**CONSUMER & RETAIL**



**AUTOMOTIVE & TRANSPORTATION**



**HEALTHCARE**



**INSURANCE**



**Sainsbury's**

“In retail, everything is becoming data-driven. It’s no longer just a facet of IT, it’s quickly become essential to the entire business. Kafka has become a company-wide nervous system for us, and Confluent has really taken it to the next level.”



# Our TAM Spans Across Three Segments



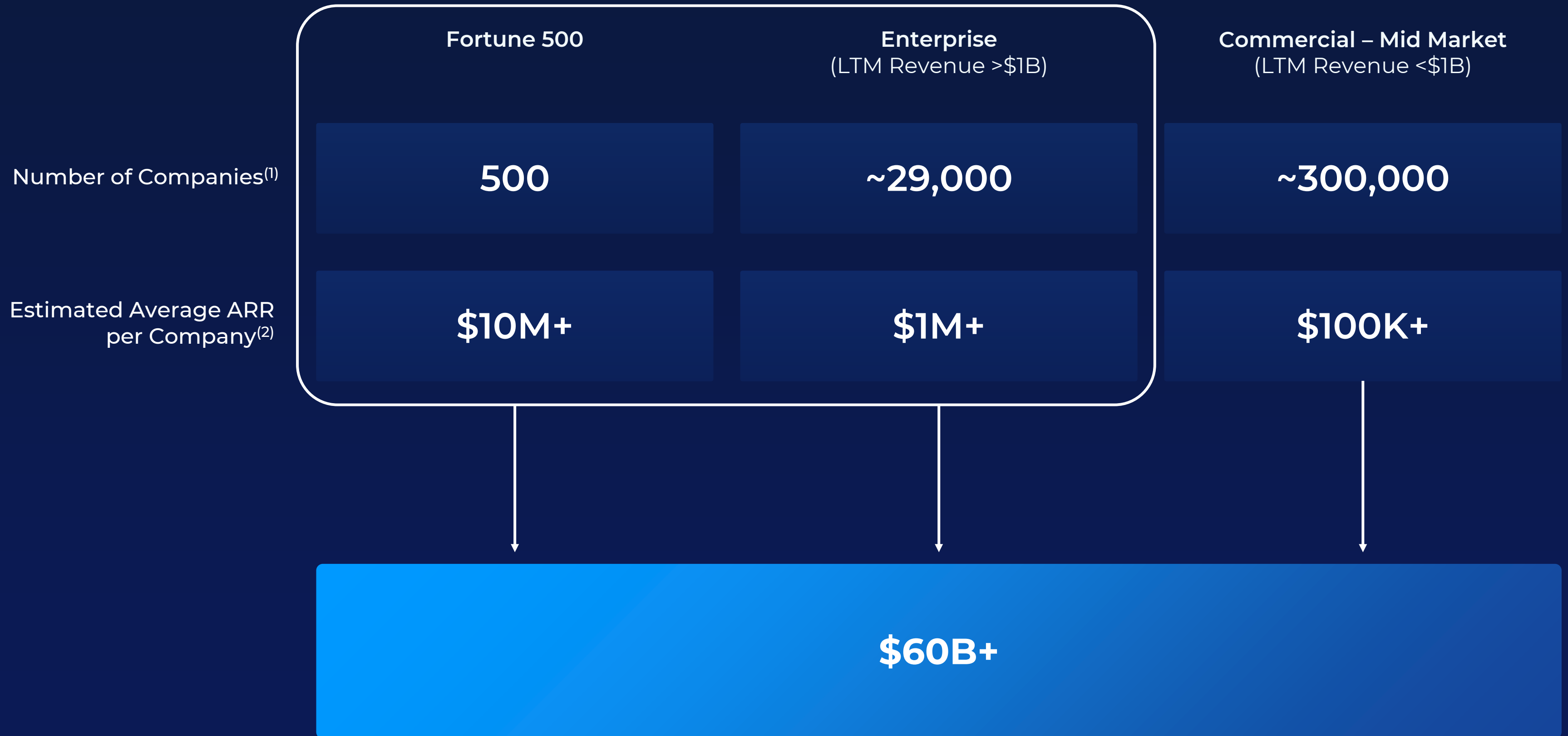
(1) Source: Capital IQ as of September 2022.

(2) Estimates based on evaluation of spending patterns across Confluent's customer base.





# Early Innings With Our Opportunity in Large Enterprises



(1) Source: Capital IQ as of September 2022.

(2) Estimates based on evaluation of spending patterns across Confluent's customer base.



# Current Large Enterprises Footprint



**36%**  
of the F500 are  
Confluent Customers

**+53% YoY**  
\$1M+ Customers  
Growth

**+34% YoY**  
\$100K+ Customers  
Growth

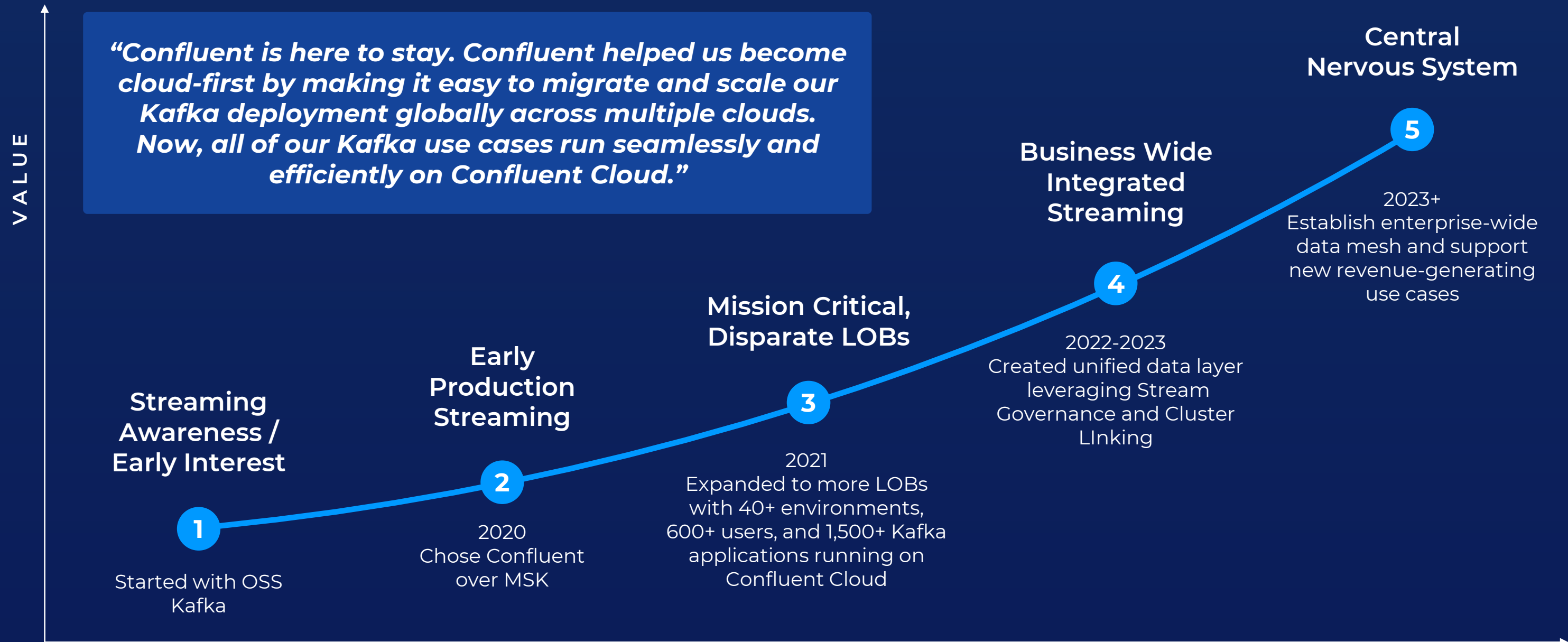
**>50%**  
\$100K+ ARR  
Customers Using  
Cloud

Note: Stats as of Q1'23.

ARR related customer count metrics are as of period ended March 31, 2023. Commencing with the first quarter of 2023, we updated our methodology for calculating ARR using a consumption-based method for Confluent Cloud, which has been applied retroactively to prior year periods. However, for 2018 figures we are using our previous methodology. Refer to our investor presentation on our investor relations website at [investors.confluent.io](https://investors.confluent.io) for total NRR before and after the methodology change for certain prior year periods.



# Global Online Job Site's Journey With Confluent to Support Cloud Migration Initiative



ARR

\$0

<\$100K

\$1M+

\$10M+

\$15M+

INVESTMENT & TIME



# Equally Significant Growth Opportunity in Startups, Digital Natives & Emerging Markets



(1) Source: Capital IQ as of September 2022.

(2) Estimates based on evaluation of spending patterns across Confluent's customer base.



# Strong Performance with Our Commercial Engine

Over The Last 3 Years in the Commercial Segment

Increase in  
Customer Count

**7x**

Increase in  
\$100K+ ARR Customers

**13x**

Global Presence  
Number of Countries

**>100**

**>90%** Commercial customers started on pay-as-you-go (PAYG)  
**~5 Quarters** to reach \$100K+ in ARR



# METRONOME

## Journey from PAYG to Commit to 10X Expansion



*"Using Confluent Cloud has **saved us at least 60%** of Kafka engineering FTE-time. We've been able to build a high-scale streaming infrastructure around Kafka without the hassle and overhead of maintaining the clusters ourselves."*

**— Scott Woody, Co-Founder & CTO, Metronome**



# Customer Growth GTM Model



# Our Customer Growth Go-to-Market Model Sets Us Up to Win

1



## Product Led

Getting customers' hands on product early to qualify and deliver faster time-to-value

2



## Consumption Oriented

Customer health and actual usage are primary indicators for customer success

3



## Purpose Built for the Data in Motion Journey

Targeted features and expertise from early stage to Central Nervous System



# 1 Product Led + Enterprise Sales Motions Are Complementary



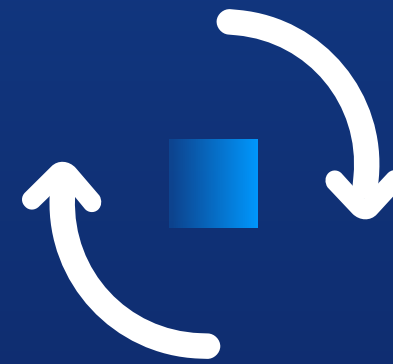
# Our Powerful Cloud Consumption Model



Serve  
mission-critical  
workloads in  
data infrastructure



Power  
revenue (*frontend*) and  
operational (*backend*)  
use cases



Expand  
seamlessly in the  
cloud with strong  
network effects



Moving  
up the stack with Flink  
and capitalizing on Cloud  
and Gen AI opportunities

# The Data in Motion Journey

Targeted Capabilities and Expertise Across Every Stage of the Customer Journey



## People

- Talent identification & upskilling
- Exec buy-in

## Process

- Center of Excellence
- Business case justification

## Technology

- Security, governance, resilience
- Connectivity across legacy and cloud-based apps & systems
- Hybrid & multicloud



"We are making **Confluent the true backbone of BHG**, including leveraging over 20 Confluent connectors **across both modern, cloud-based technologies and legacy systems**, to help **integrate our critical apps and data systems together.**"



# Case Studies of Our Customer Growth GTM

Annualized Consumption \$

## Gen AI Research Technology Company



## Online Delivery Service



## Online Gaming Platform

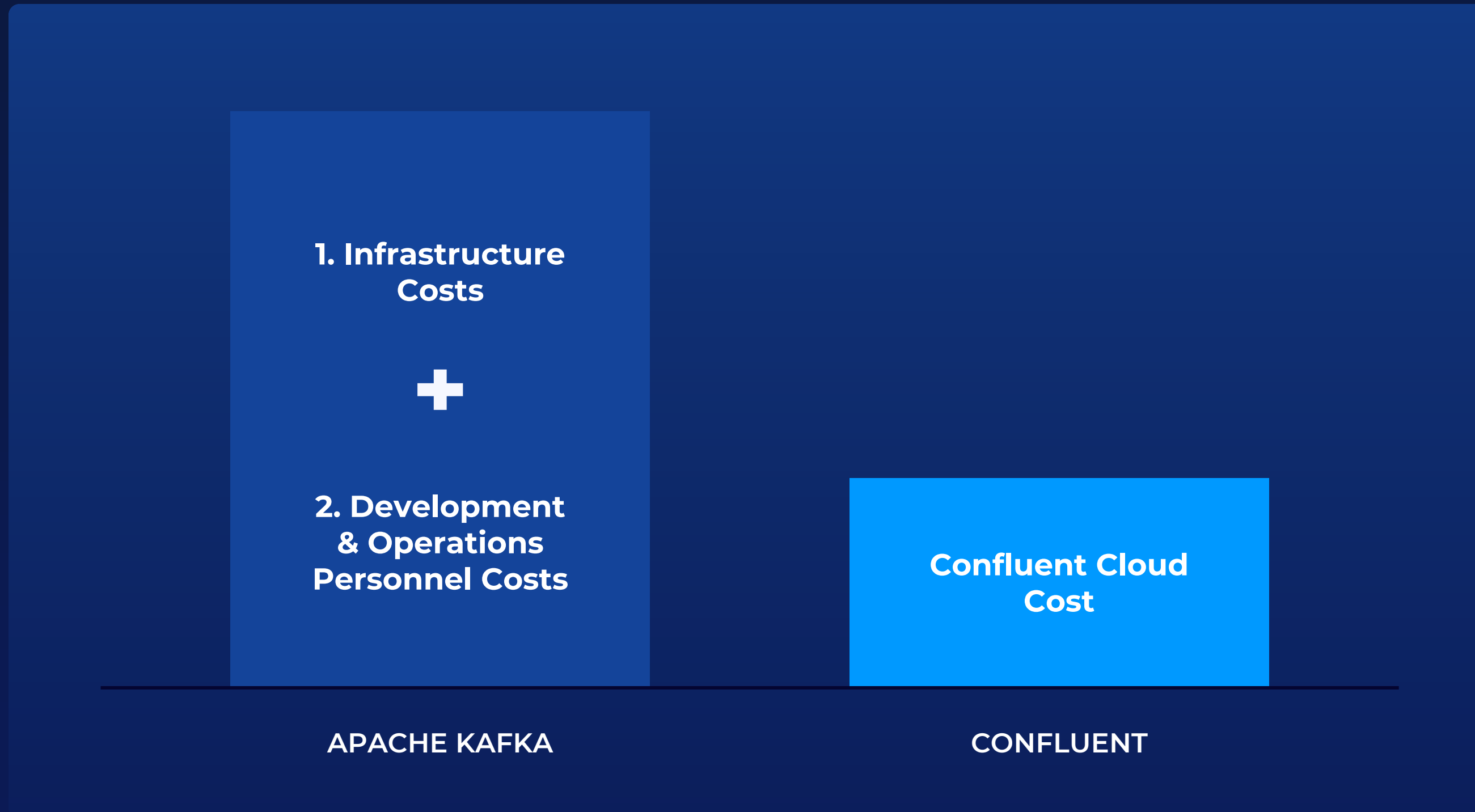




# Driving Better TCO for Our Customers



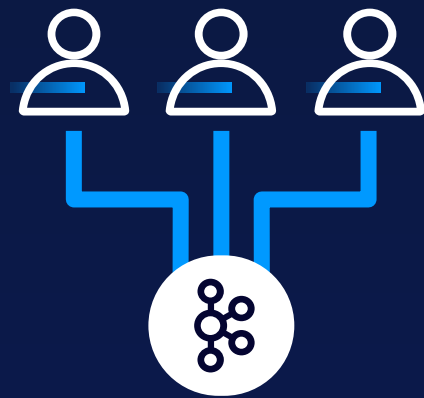
# Confluent's TCO Advantage



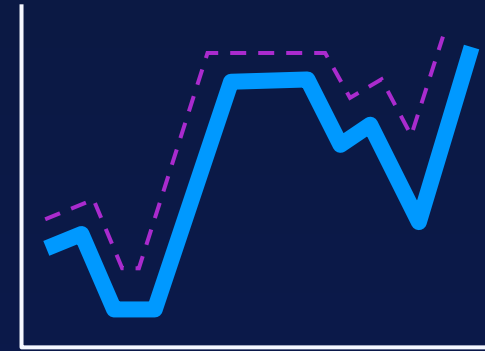


# We Save Customers Money Across Both Cost Categories

## 1. Infrastructure Savings with Confluent



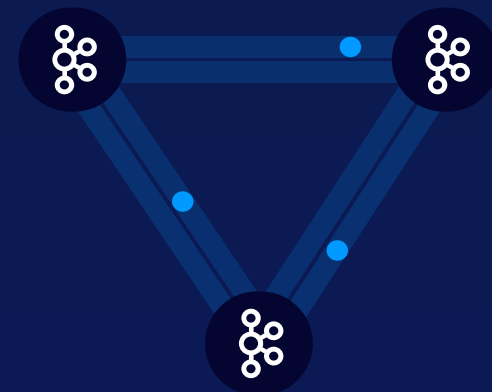
Multi-tenancy



Elastic



Data Balancing



Networking and Replication

## 2. Development & Operations Savings with Confluent



Higher Utilization of Infrastructure



Software-driven Operations



Real-time Monitoring & Validation



# We've Provided Hundreds of Customized TCO Assessments to Drive Savings With Confluent

**~45%**  
Average Savings

**~75%**  
of Assessments  
Exceed 25% in Savings

**\$300M+**  
in Total Savings



“With Confluent, we’ve been able to **optimize our in-house Kafka-support resources by ~50% and redeploy our engineering and development talent to creating innovative and value-added features** for our customers instead. Additionally, engaging Confluent gave us the peace-of-mind that comes with minimizing downtime and knowing that our Kafka systems are in the hands of one of the industry’s leading data-in-motion experts.”





# ...Including \$7.1M in Savings for a Premier Global Nutrition Company



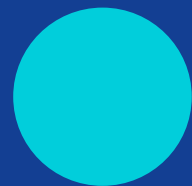
# This Enables Us to Capture Far More of the OSS Kafka Market



On-prem Premium SW

Open Source Only

Customers



Cloud-native Service

Open Source Only

Customers



# Growing Our Partner Ecosystem



# Partner Ecosystem is Essential for a Data Streaming Platform's Role as the Central Nervous System



# Network Effects Drive Partner Engagement



CSPs



ISVs



SIs



Partner of the Year Awards





# Three Types of Partners

1

CSP:  
HYPERSCALE



2

ISV:  
CONNECT



3

SI:  
DEVELOP





# How We Partner



**CSP**

Integrations with  
CSP native services

---

CSP marketplace transactions,  
including commit burndowns  
and incentives

---

Joint innovation, roadmap  
planning, and account planning



**ISV**

Integrations with  
ISV services

---

Embrace network effects that  
drive mutual consumption

---

Joint sales and solution plays  
(delivered by SIs)



**SI**

Bringing customers to  
business outcomes

---

SI revenue drives partner-  
sourced revenue for CFLT

---

Joint reference architectures and  
marketing events



# Driving Increased Leverage in Our GTM Model





# Multiple Levers of Growth

**Large and Growing TAM**

**Secular Shift to Cloud**

**Penetrate and Expand in High Propensity Segments**

**Grow and Harness Our Partner Ecosystem**

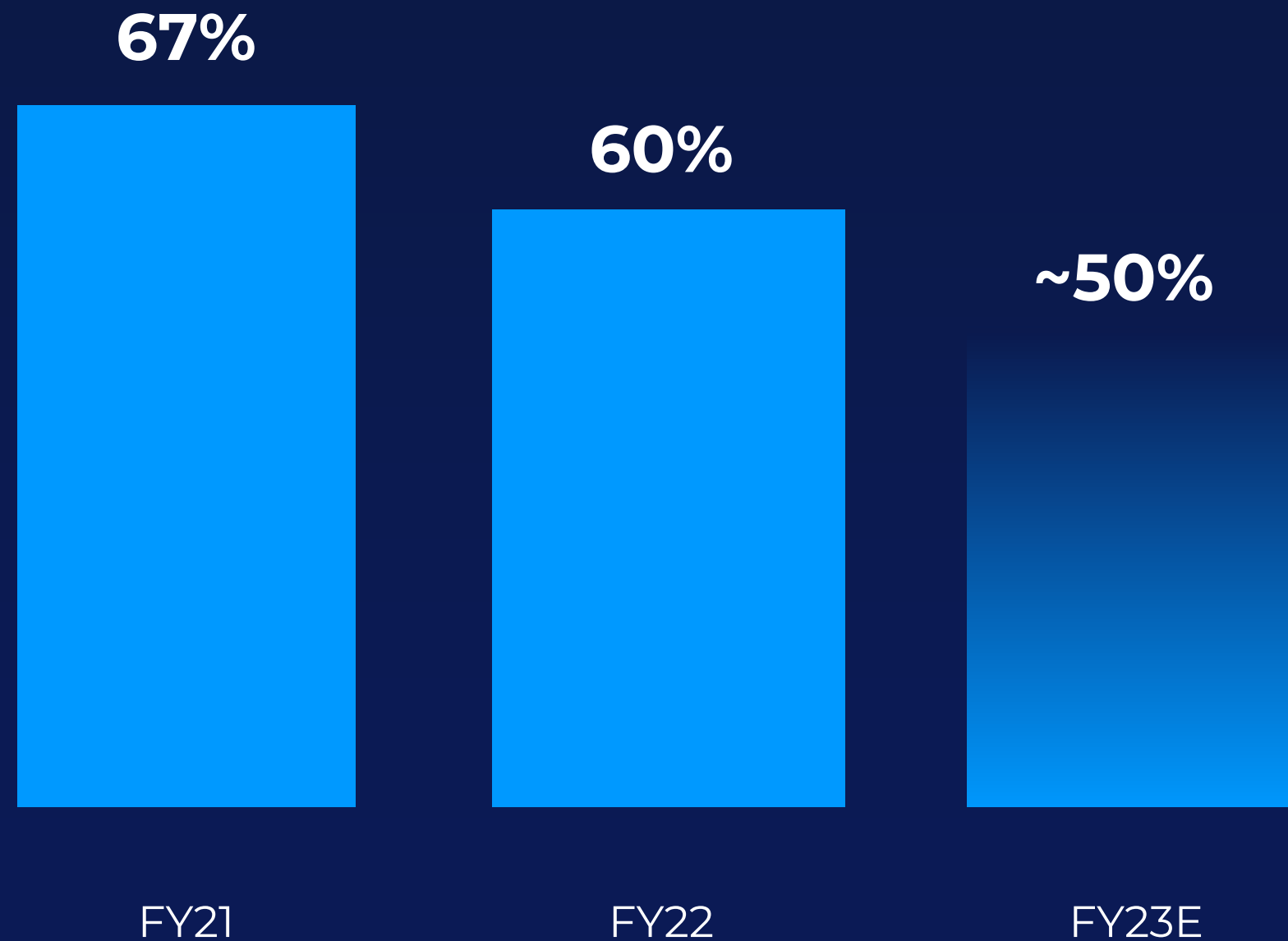
**Continued International Expansion**

**Large Cross-sell and Upsell Opportunities**



# Driving Increased Leverage in Our GTM Model

Non-GAAP Sales & Marketing  
as % of Revenue



**>130%**

NRR for 8  
consecutive quarters

**~50%**

Cloud customers  
started on PAYG

Note: NRR under consumption methodology. See Appendix for the "NRR" definition.



# Fireside Chat: Winning Together with AWS



**Matt Yanchyshyn**

GM, AWS Marketplace & Partner Engineering  
Amazon Web Services



**Erica Schultz**

President of Field Operations  
Confluent



# Appendix



# Definitions

**Current Remaining Performance Obligations (“cRPO”):**

Represents the estimated amount of contracted future revenue expected to be recognized as revenue over the next 12 months.

**Remaining Performance Obligations (“RPO”):**

Represents the estimated amount of contracted future revenue expected to be recognized as revenue at the end of each period, including both deferred revenue that has been invoiced and non-cancelable committed amounts that will be invoiced and recognized as revenue in future periods. RPO excludes pay-as-you-go arrangements.

**Annual Recurring Revenue (“ARR”):**

We define ARR as (1) with respect to Confluent Platform customers, the amount of revenue to which our customers are contractually committed over the following 12 months assuming no increases or reductions in their subscriptions, and (2) with respect to Confluent Cloud customers, the amount of revenue that we expect to recognize from such customers over the following 12 months, calculated by annualizing actual consumption of Confluent Cloud in the last three months of the applicable period, assuming no increases or reductions in usage rate. Services arrangements are excluded from the calculation of ARR. Prior to the first quarter of 2023, ARR with respect to Confluent Cloud customers excluded pay-as-you-go arrangements and was based on contractual commitments over the following 12 months, regardless of actual consumption. We adjusted our methodology for calculating ARR commencing with the first quarter of 2023 to incorporate actual consumption of Confluent Cloud and applied this change retroactively.

**Dollar-Based Net Retention Rate (“Total NRR”):**

We calculate our dollar-based net retention rate (NRR) as of a period end by starting with the ARR from the cohort of all customers as of 12 months prior to such period end (“Prior Period Value”). We then calculate the ARR from these same customers as of the current period end (“Current Period Value”), and divide the Current Period Value by the Prior Period Value to arrive at our dollar-based NRR. The dollar-based NRR includes the effect, on a dollar-weighted value basis, of our Confluent Platform subscriptions that expand, renew, contract, or attrit. The dollar-based NRR also includes the effect of annualizing actual consumption of Confluent Cloud in the last three months of the applicable period, but excludes ARR from new customers in the current period. Our dollar-based NRR is subject to adjustments for acquisitions, consolidations, spin-offs, and other market activity.

**Dollar-Based Gross Retention Rate (“GRR”):**

We calculate our dollar-based gross retention rate as of a period end by starting with the ARR from the cohort of all customers as of 12 months prior to such period end (“Prior Period Value”). We then calculate the ARR from these same customers, which includes contract contraction and attrition but excludes contract expansion, as of the current period end (“Current Period Value”). We divide the Current Period Value by the Prior Period Value to arrive at a dollar-based gross retention rate.

**Cloud NRR:**

We calculate our dollar-based NRR for Confluent Cloud using the same methodology as total dollar-based NRR, with the exception that only the ARR from Confluent Cloud consumption is included in the calculation.

**Total Customers:**

Represents the total number of customers at the end of each period. For purposes of determining our customer count, we treat all affiliated entities with the same parent organization as a single customer and include pay-as-you-go customers. Our customer count is subject to adjustments for acquisitions, consolidations, spin-offs, and other market activity.

**Customers with \$100,000 or greater in ARR:**

Represents the number of customers that contributed \$100,000 or more in ARR as of period end.

**Customers with \$1,000,000 or greater in ARR:**

Represents the number of customers that contributed \$1,000,000 or more in ARR as of period end.

**Net Dilution:**

(Shares granted during period - Share forfeited) / Weighted average shares outstanding



# GAAP to Non-GAAP Reconciliations

(in thousands, except percentages)

	FY21	FY22
Total revenue	\$387,864	\$585,944
Total gross profit on a GAAP basis	\$250,572	\$383,529
Add: Stock-based compensation expense	17,989	32,389
Add: Employer taxes on employee stock transactions	1,013	1,173
Non-GAAP total gross profit	\$269,574	\$417,091
<i>Non-GAAP total gross margin</i>	69.5%	71.2%



# GAAP to Non-GAAP Reconciliations

(in thousands, except percentages)

	FY21	FY22
Total revenue	\$387,864	\$585,944
Operating expenses on a GAAP basis	\$590,192	\$846,203
Less: Stock-based compensation expense	137,635	245,267
Less: Employer taxes on employee stock transactions	9,076	5,837
Less: Common stock charitable donation expense	13,290	-
Less: Acquisition-related expenses	-	1,104
Non-GAAP Operating expenses	\$430,191	\$593,995
<i>Non-GAAP Operating expenses as a % of total revenue</i>	<i>110.9%</i>	<i>101.4%</i>

	FY21	FY22
Total revenue	\$387,864	\$585,944
Research and development (R&D) expense on a GAAP basis	\$161,925	\$264,041
Less: Stock-based compensation expense	49,051	101,499
Less: Employer taxes on employee stock transactions	2,278	2,632
Non-GAAP R&D expense	\$110,596	\$159,910
<i>Non-GAAP R&amp;D expense as a % of total revenue</i>	<i>28.5%</i>	<i>27.3%</i>





# GAAP to Non-GAAP Reconciliations

(in thousands, except percentages)

	FY21	FY22
Total revenue	\$387,864	\$585,944
Sales and marketing (S&M) expense on a GAAP basis	\$319,331	\$456,452
Less: Stock-based compensation expense	55,506	99,366
Less: Employer taxes on employee stock transactions	4,266	2,485
Non-GAAP S&M expense	\$259,559	\$354,601
<i>Non-GAAP S&amp;M expense as a % of total revenue</i>	66.9%	60.5%

	FY21	FY22
Total revenue	\$387,864	\$585,944
General and administrative (G&A) expense on a GAAP basis	\$108,936	\$125,710
Less: Stock-based compensation expense	33,078	44,402
Less: Employer taxes on employee stock transactions	2,532	720
Less: Common stock charitable donation expense	13,290	-
Less: Acquisition-related expenses	-	1,104
Non-GAAP G&A expense	\$60,036	\$79,484
<i>Non-GAAP G&amp;A expense as a % of total revenue</i>	15.5%	13.6%



# GAAP to Non-GAAP Reconciliations

(in thousands, except percentages)

	FY21	FY22	Q1'21	Q1'23
Total revenue	\$387,864	\$585,944	\$77,028	\$174,302
Operating loss on a GAAP basis	\$(339,620)	\$(462,674)	\$(45,144)	\$(166,093)
Add: Stock-based compensation expense	155,624	277,656	13,353	79,289
Add: Employer taxes on employee stock transactions	10,089	7,010	263	3,663
Add: Common stock charitable donation expense	13,290	-	-	-
Add: Amortization of acquired intangibles	-	-	-	113
Add: Acquisition-related expenses	-	1,104	-	9,317
Add: Restructuring and other related charges	-	-	-	33,382
Non-GAAP operating loss	\$(160,617)	\$(176,904)	\$(31,528)	\$(40,329)
Non-GAAP operating margin	(41.4%)	(30.2%)	(40.9%)	(23.1%)



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